







Check the Status of Your Patient/Caregiver Application

You can check the status of your application online within the Medical Marijuana Use Registry. The status of each section of your application is detailed using status icons. This allows you to check the status of each section of your application in real time. The 4 status icons are:

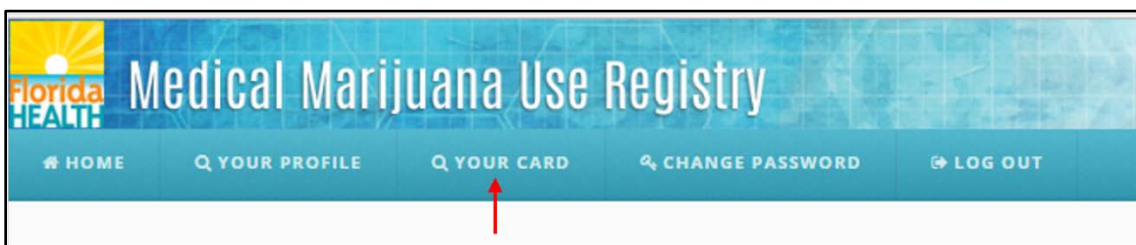
Status Icon	Status Icon Meaning
	Missing Information <i>This means part of your application is missing information. To complete your application for Office of Medical Marijuana Use review, add correct and current information for all "Missing Information" icons you see.</i>
	Ready for Review <i>This means a part of your application is ready for review by the Office of Medical Marijuana Use. This icon appears any time you change or update a part of your application.</i>
	Rejected Information <i>This means a part of your application was not approved. You need to supply the correct and current information.</i>
	Approved <i>This means a part of your application is approved. In order for your full application to be approved, all parts need to have this icon.</i>

To see your application status, follow the below steps:

Step 1: Log into the Medical Marijuana Use Registry: <https://mmuregistry.flhealth.gov>


**If you need help logging in, [click here](#) to access the Login Guide.*

Step 2: Click on the "Your Card" tab. This tab shows your online application status.



For each section of your application, one of the below status icons will appear. These icons will appear for new applications and for renewal applications.

Card Application For: PATIENT/TYPICAL



[Upload Photo](#)


[Remove Existing Photo](#)

My Card #:

A full-face photo must be submitted in order to complete your application. If your Florida Driver License photo or Florida Identification Card photo appears in your application in the Registry resulting from accurate DOB/SSN entered by your physician, the most efficient process is to utilize that photo for your Medical Marijuana Card Application.

If you desire to utilize a separate photo, please mail or upload a full-face, passport-type, color photograph taken within the last 90 days. Passport-type photos must be color, clear, with a full front view of your face, with a plain white background. The photograph must be taken in normal street attire, without a hat, head covering, or glasses. A selfie snapshot, vending machine prints, glamour shots, magazine or full-length photos are unacceptable.

Photo Requirements



A photo was uploaded on 7/13/2018. It must be approved by The Office of Medical Marijuana Use.

Last Name:	PATIENT
First Name:	TYPICAL
Middle Initial:	
Primary Phone:	
Email Address:	
Date Of Birth:	07/13/1980
Patient Number:	PSHK1165
Patient Weight:	125 lbs
Gender:	Female
Address1:	123 STREET
Address2:	
City:	PANAMA CITY
County:	Bay
Zip code:	32444

[Update My Information](#)

A photograph has been uploaded and is now pending review by the Office of Medical Marijuana Use.

All other status icons will be to the right side of the section that you are viewing.

The following are examples of different statuses for the Proof of Residence section of your online application. All other sections will be similar.

Missing Information – Information or required item has not been submitted to the Office of Medical Marijuana Use.

Proof of Residence

Proof of Residence - All applicants must submit a copy of a valid Florida Driver's License or Florida Identification card. Adult seasonal residents must provide either proof of residency under section 381.986(5)(b)1. or provide a copy of two documents as specified in section 381.986(5)(b)2., Florida Statutes. Minor patients must provide proof of residency as specified in section 381.986(5)(b)3., Florida Statutes. The minor's parent or legal guardian must submit proof that they meet the residency requirement of section 381.986(5)(b)1., Florida Statutes.

[Choose File](#)

?

You must supply Proof of Residence to apply
You cannot obtain cannabis products until this is completed

Ready for Review - Information or required item has been submitted and is pending review by the Office of Medical Marijuana Use.

Proof of Residence

Proof of Residence - All applicants must submit a copy of a valid Florida Driver's License or Florida Identification card. Adult seasonal residents must provide either proof of residency under section 381.986(5)(b)1. or provide a copy of two documents as specified in section 381.986(5)(b)2., Florida Statutes. Minor patients must provide proof of residency as specified in section 381.986(5)(b)3., Florida Statutes. The minor's parent or legal guardian must submit proof that they meet the residency requirement of section 381.986(5)(b)1., Florida Statutes.

[Choose File](#)

Proof of Residency.pdf was uploaded on 7/13/2018 9:56:51 AM for the Office of Medical Marijuana Use, to use as your Proof of Residence for the id card. [Remove](#)

!

A document was uploaded

Rejected Information - Information or required item has been rejected by the Office of Medical Marijuana Use. Note, the reason for the item being rejected is supplied in the comment under the rejection icon. Supply the corrected information or required item.

Proof of Residence

Proof of Residence - All applicants must submit a copy of a valid Florida Driver's License or Florida Identification card. Adult seasonal residents must provide either proof of residency under section 381.986(5)(b)1. or provide a copy of two documents as specified in section 381.986(5)(b)2., Florida Statutes. Minor patients must provide proof of residency as specified in section 381.986(5)(b)3., Florida Statutes. The minor's parent or legal guardian must submit proof that they meet the residency requirement of section 381.986(5)(b)1., Florida Statutes.

Proof of Residency.pdf was uploaded on 7/13/2018 9:56:51 AM for the Office of Medical Marijuana Use, to use as your Proof of Residence for the id card. [Remove](#)

!

Reason for rejection is shown here →

The Office of Medical Marijuana Use requested updated information on 2/1/2019. You must resolve this to complete your application. Their comment was: Supporting document(s) missing or invalid.

[Change your Decision](#)

The patient cannot obtain cannabis products until this is completed

Approved - Information or required item has been approved by the Office of Medical Marijuana Use.

Proof of Residence

Proof of Residence - All applicants must submit a copy of a valid Florida Driver's License or Florida Identification card. Adult seasonal residents must provide either proof of residency under section 381.986(5)(b)1. or provide a copy of two documents as specified in section 381.986(5)(b)2., Florida Statutes. Minor patients must provide proof of residency as specified in section 381.986(5)(b)3., Florida Statutes. The minor's parent or legal guardian must submit proof that they meet the residency requirement of section 381.986(5)(b)1., Florida Statutes.

[Choose File](#)

Proof of Residency.pdf was uploaded on 7/13/2018 9:56:51 AM for the Office of Medical Marijuana Use, to use as your Proof of Residence for the id card. [Remove](#)

✓

Approved by the OMMU on 7/13/2018