

Understanding the Registry

Updating your Address for an Approved Card

Once your application has been approved, you can update your address at any time. There is a \$15 processing fee which includes the address change and a new Medical Marijuana Use Registry identification card. Updating your address will not affect your ability to obtain your Medical Marijuana Orders, nor update your expiration date.

Step 1: Log into the Medical Marijuana Use Registry <https://mmuregistry.flhealth.gov/>.

*If you do not remember your password, learn how to reset it by [clicking here](#).

Step 2: Navigate to the "Your Card" menu option at the top of the page to view your Application History page.

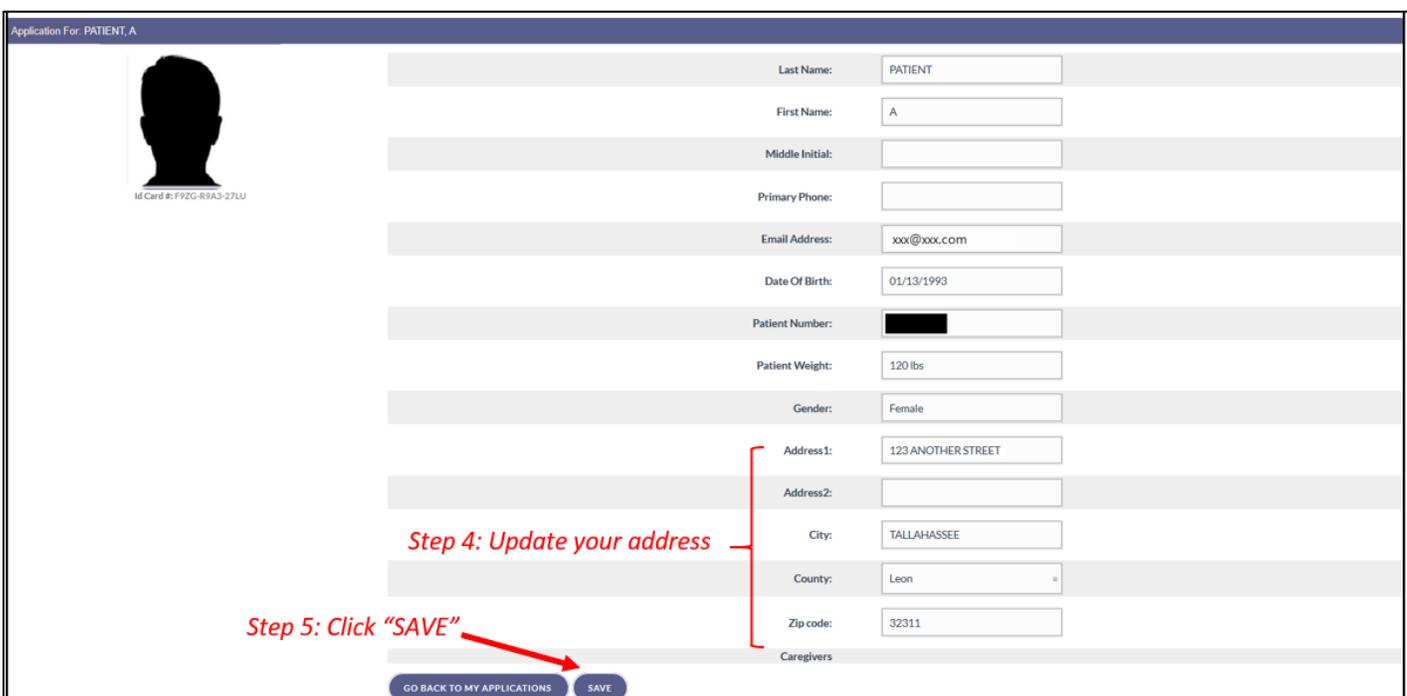


Step 3: Click "Update Address."



Step 4: Update your profile with your new address information.

Step 5: Click "Save."



Step 6: A confirmation window will open. Please read the confirmation message and click “Continue” if you wish to proceed with the address change. **Submitting an Address Change Application will not renew your card.**

Step 7: Click “View” on the application type “Change Application.”

Your photograph will automatically be transferred from your current approved application.

Step 8: Upload a copy of your new Florida Driver’s License or Florida Identification card under the Proof of Residence section. Click “Upload File.” Select the file you wish to upload and click “Open.” The document will appear below the “Upload File” button.

*For help uploading documents, see our guide by [clicking here](#).

Step 9: Electronically sign your application. Scroll to the bottom of the page to the Signature section to type in your first name and last name in the boxes provided.

Step 10: Click “Submit My Card Application.”

Step 11: Click the button that says, “Click Here to Pay Online,” which will appear after you submit your card application.

The screenshot shows a 'Payment Record' page with a dark blue header. Below the header, a red message states: 'Cards cannot be issued or renewed until the Office of Medical Marijuana Use receives a \$75 processing fee.' The page is divided into two columns. The left column, titled 'Pay By Mail:', provides the mailing address: 'Florida Department of Health, ATTN: Office of Medical Marijuana Use, PO Box 31313, Tampa, FL 33631-3313'. The right column, titled 'Pay Online:', contains a blue button labeled 'CLICK HERE TO PAY ONLINE'. A red arrow points from the text 'Step 11: Click "CLICK HERE TO PAY ONLINE"' to the button. A yellow question mark icon is positioned to the right of the annotation. Below the button, a red note states: 'A \$2.75 convenience fee will be added to each online payment.' At the bottom right, a small grey box contains the text: 'A Payment has not been processed'.

Step 12: A new window will open containing the Bill2Pay interface, where you can supply your payment details. Payments by e-check and credit card are accepted. A \$2.75 convenience fee applies to each online payment.

You can also send your payment by check or money order, made payable to Florida Department of Health. You may mail in your payment to the following address:

*Florida Department of Health
ATTN: Office of Medical Marijuana Use
P.O. BOX 31313
Tampa, FL 33631-3313*

Print the confirmation of the payment for your records after finalizing your payment.

You can check the status of your application as it is reviewed. [Click here](#) for a guide of the icons on your online application and their meaning.

Once your Identification Card application has been approved, you will then be able to contact one of the [licensed medical marijuana treatment centers](#) and fill an order.